

Connect Forces On Demand[®]

Mobile CRM Solution

Connect Forces On Demand is a comprehensive mobile field force solution for enterprise. It provides Mobile Workers with timely access to company information relating to customers, resources and infrastructure via wireless communication.

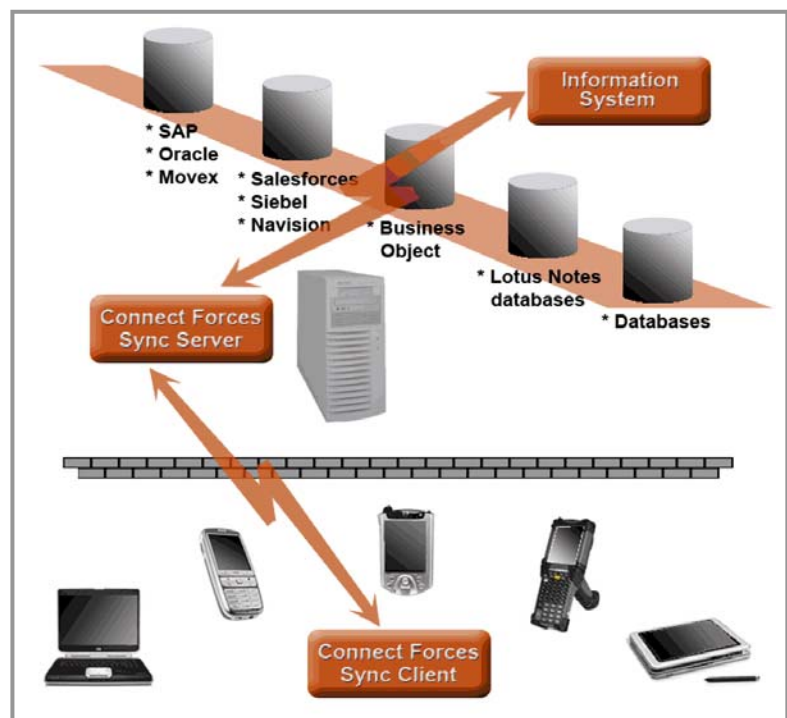
Connect Forces On Demand is a secure, scalable, mobile platform available in SaaS mode that enables organizations to empower employees to do the work they need to do anywhere, at anytime, on any device.

Connect Forces On Demand is available in white label mode for resellers and operators.



Key points of Connect Forces

- **Easily adapt to your needs**
Connect Forces is preconfigured for rapid implementation
- **Easy to use + high visibility navigation**
Connect Forces is specially designed to be use by personnel of all skills levels
- **Truly multiplatform**
Connect Forces supports all mobile platforms: Windows Mobile devices, TabletPCs, Symbian devices
- **All input/output devices compliant**
Barcode, RFID and Memory Button tags for identification. GPS, Imager, and signature for tracking
- **All communication mode**
WiFi, GPRS, 3G, 3G+ with VPN, SSL
- **Proof of notification**
Portable printer, pdf, fax and emailing server for immediate notification
- **Localisation in real time and Car navigation assistance**
- **Device management and remote software update**



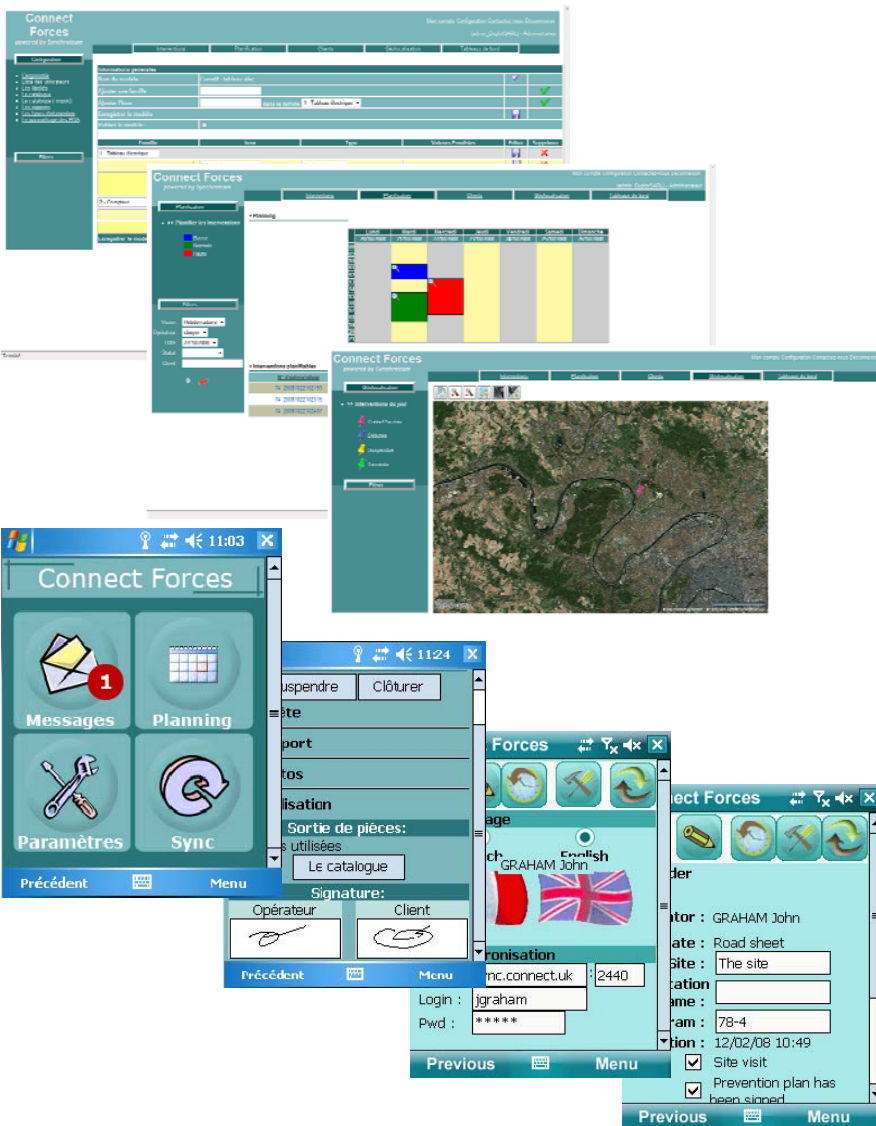
Deployment < 3 month + ROI < 12 month = success guarantee!

Easy to Administer and Deploy: Management Console Snap-in provides familiar and adaptable management interfaces

Over-the-Air Upgrades: Automatically pushes upgrades to all end user mobile devices for immediate and comprehensive distribution; a low-touch approach

Intuitive Mobile Device Clients: Easy for your workforce to use; end-user UI available on the widest variety of mobile devices

Always Connected: Anytime, anywhere real-time access to corporate data keeps end users connected while out of office



Installation requirement

Connect Forces Enterprise Client

- No server needed
- Work Station equipped with a web browser
- + 19' monitor recommended
- Internet connection

Connect Forces Client

- Windows CE
- Windows Phone
- Windows XP, Vista, 7
- Optimized for TabletPC Edition

« The solution offered by Synchroteam, with its on-board database, was the only one with a data synchronization mechanism that is simple, transparent to users and part of the basic package »

« Data exchange between the branch office and field workers is restricted to essential data. Reports are updated by the mobile technicians and the need to phone in to the office has been eliminated. »

+ 1,500 Field Workers equipped
+ 1,000,000 Work Orders per year

Stéphane Mariotto
Mobility Director
Lyonnaise des Eaux—Suez Group

Connect Forces offers a unique set of APIs that easily extend your back-office business applications to your mobile workforce.

About Synchroteam With over 10 years of experience providing successful mobile solutions to the utility industry across Europe more than 25,000 Field Workers rely everyday on Connect Forces.

Please visit us at:
www.connectforces.com